



Privacy Policy

Last Updated on: May 22, 2025

Introduction

This Privacy Policy covers types of information Rubber City Radio Group (“we,” “our,” or “us”) may collect from you or that you may provide when you download, install, create an account on, access, or use the Rubber City Radio Group Mobile App (the “App”) and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy **DOES NOT** apply to information that:

- We collect offline or on any of our other apps or websites, including websites you may access through this App.
- You provide to or is collected by any third party, including other apps, websites, or content that may link to or be accessible from or through this App (see [Third Party Use of Cookies and Other Tracking Technologies](#)).

Our websites and apps, and these other third parties may have their own privacy policies, which we encourage you to read before providing information on or through them.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our App. By accessing or using our App, you agree to our Privacy Policy. This policy may change from time to time (see [Changes to Our Privacy Policy](#)). Your continued use of our App after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Children Under the Age of 13

Our App is not intended for children under 13 years of age. No one under age 16 may provide any information to or on the App. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on our App or through any of its features or provide any information about yourself to us, including your name, address, telephone number, email address, or any other information by which you might be identified. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at legal@rcrg.net.

Information We Collect and Why

Information We Collect

We collect and use different types of information from and about users of our App including:

- Information that identifies, relates to, describes, references, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, to an individual (“**Personal Information**”).
- Non-personal information that does not directly or indirectly reveal your identity or directly relate to an identified individual, such as demographic information, statistics, or aggregated information. Statistical or aggregated data does not directly identify a specific person, but we may derive non-personal statistical or aggregated data from personal data. For example, we may aggregate personal data to calculate the percentage of users accessing a specific App feature.
- Technical information, including the Internet protocol (“**IP**”) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, or operating system and platform. In some jurisdictions, an IP address is considered Personal Information.
- Non-personal details about your App interactions, including the full Uniform Resource Locators (“**URLs**”), clickstream information to, through, and from our App (including date and time), products viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), or methods used to browse away from the page.

Personal Information does not include:

- Publicly available information from government records.
- Deidentified or aggregated information.

If we combine or connect non-personal, demographic, or technical data with Personal Information so that it directly or indirectly identifies an individual, we treat the combined information as Personal Information.

How We Collect Your Personal Information

Direct Collection of Personal Information

The information we collect on or through our App or directly from you through other means may include:

- Information that you provide by filling in forms on our App.
- Records and copies of your correspondence (including email address) if you contact us.
- Your search queries on the App.
- Information submitted when you report a problem with our App.
- Information submitted when you request further services.

- Your responses to surveys that we might ask you to complete.
- Information required to enter a contest or promotion sponsored by us.
- Information used to create your user account.
- Information used to subscribe to one or more of our services.
- Details of transactions you carry out through our App and of the fulfillment of your orders. You may be required to provide financial information before placing an order through our App.
- Information provided while using any other interactive features of our App.

You also may provide information to be published or displayed (hereinafter, “**posted**”) on public areas of the App, or transmitted to other users of the App or third parties (collectively, “**User Contributions**”). Your User Contributions are posted on and transmitted to others at your own risk. Although we may limit access to certain pages, or may permit you set certain privacy settings for such information, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the App with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

Automated Technologies or Interactions

As you navigate through and interact with our App, including when you download, access, or use the App, we may use automatic data collection technologies to collect certain information about your equipment, location, browsing actions, and patterns, including:

- **Usage Details.** When you access the App, we may automatically collect certain details of your access to and use of the App, including traffic data, location data, logs, and other communication data and the resources that you access and use on or through the App.
- **Device Information.** We may collect information about your mobile device and internet connection, including the device’s unique device identifier, IP address, operating system, browser type, mobile network information, and the device’s telephone number.
- **Stored Information and Files.** The App also may access metadata and other information associated with other files stored on your device. This may include, for example, photographs, audio and video clips, personal contacts, and address book information.
- **Location Information.** This App collects collect real-time information about the location of your device.

If you do not want us to collect this information do not download the App or delete it from your device. Location collection may be disabled through the settings on your mobile device. However, please note that disabling the App’s collection of location information will disable its location-based features.

The information we collect automatically may include Personal Information, or we may maintain it or associate it with Personal Information we collect in other ways or receive from third parties. It helps us to improve our App and to deliver a better and more personalized service, including by enabling us to:

- Store information about your preferences, allowing us to customize our App according to your individual interests.
- Recognize you when you use the App.
- Speed up your searches.
- Serve you relevant location-specific content or advertising.
- Estimate our audience size and usage patterns.

We may use the following automatic data collection technologies on the App:

- **Cookies.** We may collect information automatically using cookies (or browser cookies). A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting, you may be unable to access certain parts of our App. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our App. For further information, visit <https://allaboutcookies.org>.
- **Tracking Pixels and Web Beacons.** Pages of our App and our emails may contain small electronic files known as tracking pixels or web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

Behavioral Tracking. We also may use these technologies to collect information about your online activities over time, across devices, and across third-party websites or other online services (“**behavioral tracking**”). Email us at legal@rcrg.net for information on how you can opt out of behavioral tracking on our website and how we respond to web browser signals and other mechanisms that enable consumers to exercise choice about behavioral tracking.

From Third Parties or Publicly Available Sources

We may receive information about you if you visit other websites employing our cookies or from third parties including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies, data brokers, or aggregators.

Third Party Use of Cookies and Other Tracking Technologies

Some content or applications, including advertisements, on the App are served by third parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies alone or in conjunction with web beacons, location, or other tracking technologies to collect information about you when you use our website. The information they collect may be associated with your Personal Information or they may collect information, including Personal Information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the provider responsible for that advertisement or other targeted content directly.

Purpose for Collection and Use of Your Personal Information

We use information that we collect about you or that you provide to us, including any Personal Information:

- To provide you with the App and its contents.
- To provide you with information, products, or services that you request from us.
- To give you notices about your account/subscription, including expiration and renewal notices.
- To fulfill or meet the reason you provided the information. For example, if you share your name and contact information to request a price quote or ask a question about our products or services, we will use that Personal Information to respond to your inquiry. If you provide your Personal Information to purchase a product or service, we will use that information to process your payment and facilitate delivery. We may also save your information to facilitate new product orders or process returns.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- In order to process any orders for products or services, we may send your data to, and also use the resulting information from, credit reporting agencies to prevent fraudulent purchases.
- To fulfill any other purpose for which you provide it.
- To notify you about changes to our App or any products or services we offer or provide though it.
- To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Information held by us about our App users or consumers is among the assets transferred.
- To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.
- As described to you when collecting your Personal Information.
- To allow you to participate in interactive features on our App.
- For any other purpose with your consent.

We may also use your information to contact you about our own and third-parties' goods and services that may be of interest to you. If you have agreed to receive marketing, you may always opt out at a later date. If you no longer wish to be contacted for marketing purposes, please contact us at legal@rcrg.net.

Personal Information Collected During Prior Twelve Months

The chart below specifies the types of Personal Information we collected from users of our App during the twelve months prior to the date listed at the top of this policy. For each category of Personal Information collected, the chart also specifies the purpose of its collection. Not all types of Personal Information may be collected or received for every individual.

For the legal basis of collection/processing, the designations for each category have the following meanings:

- **With consent:** The data subject has given consent for us to process this type of Personal Information for one or more specific purposes.
- **Necessary for performance:** Processing this type of Personal Information is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract.
- **Legal obligation:** Processing this type of Personal Information is necessary for compliance with a legal obligation we must comply with.
- **Vital personal interests:** Processing this type of Personal Information is necessary in order to protect the vital interests of the data subject or of another natural person.
- **Public interest or official authority:** Processing this type of Personal Information is necessary for the performance of a task carried out in the public interest or in the exercise of our official authority.
- **Other legitimate interest:** Processing this type of Personal Information is necessary for our other legitimate interests or the other legitimate interests of a third party and such interests are not overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.

Identifiers	
Information Collected: <ul style="list-style-type: none">• Real Name• Alias• Postal Address• Unique Personal Identifier• Online Identifier• Internet Protocol Address• Email Address• Account Name• Other Similar Identifiers	Legal basis for collection/processing: <ul style="list-style-type: none">• With consent• Necessary for performance• Legal obligation• Vital personal interests• Public interest or official authority• Other legitimate interest

Protected Classifications Under State or Federal Law	
Information Collected: <ul style="list-style-type: none"> • Age (40 Years Or Older) • Marital status • Sex • Gender • Gender Identity • Gender Expression 	Legal basis for collection/processing: <ul style="list-style-type: none"> • With consent • Necessary for performance • Legal obligation • Vital personal interests • Public interest or official authority • Other legitimate interest
Commercial Information	
Information Collected: <ul style="list-style-type: none"> • Purchasing or consuming histories or tendencies 	Legal basis for collection/processing: <ul style="list-style-type: none"> • With consent • Necessary for performance • Legal obligation • Vital personal interests • Public interest or official authority • Other legitimate interest
Internet or Other Electronic Network Activity Information	
Information Collected <ul style="list-style-type: none"> • Browsing History • Search History • Interaction with an Internet website • Interaction with the App or another application • Interaction with an advertisement • [OTHER] 	Legal basis for collection/processing: <ul style="list-style-type: none"> • With consent • Necessary for performance • Legal obligation • Vital personal interests • Public interest or official authority • Other legitimate interest
Geolocation Data	
Information Collected: <ul style="list-style-type: none"> • General location • Precise location (accurate within a radius of 1,850 feet) • Movements of an individual 	Legal basis for collection/processing: <ul style="list-style-type: none"> • With consent • Necessary for performance • Legal obligation • Vital personal interests • Public interest or official authority • Other legitimate interest

Sensory Data	
Information Collected: <ul style="list-style-type: none"> • Audio data • Electronic data • [OTHER] 	Legal basis for collection/processing: <ul style="list-style-type: none"> • With consent • Necessary for performance • Legal obligation • Vital personal interests • Public interest or official authority • Other legitimate interest

Who We Share Your Personal Information With

We may share your Personal Information by disclosing it to a third party for a business purpose. **We do not sell your Personal Information to third parties.**

We share Personal Information with the following third parties for the following business purposes:

Third Party	Personal Information Shared	Business Purpose
Google Analytics	Spoken Language; Frequent Contacts; Ads You'll Find Useful; IP Address, Browser/App/Device being used; Personal Information, such as Name, Email Address or Billing Information; Information associated with your Google account such as phone number or name; Terms you search for; Videos you watch; Views and interactions with Ads; Voice and Audio Information; Purchase Activity; Activity on third-party sites and apps that use our services; Chrome browsing history synced with your Google Account; Location Information	Performance Metrics and Insights
Google Ads	Spoken Language; Frequent Contacts; Ads You'll Find Useful; IP Address, Browser/App/Device being used; Personal Information, such as Name, Email Address or Billing Information; Information associated with your Google account such as phone number or name; Terms you search for; Videos you watch; Views and interactions with Ads; Voice and Audio Information; Purchase Activity; Activity on third-party sites and apps that use our services; Chrome browsing history synced with your Google Account; Location Information	Integrated for Advertising Purposes

<p>Firestore</p>	<p>Spoken Language; Frequent Contacts; Ads You'll Find Useful; IP Address, Browser/App/Device being used; Personal Information, such as Name, Email Address or Billing Information; Information associated with your Google account such as phone number or name; Terms you search for; Videos you watch; Views and interactions with Ads; Voice and Audio Information; Purchase Activity; Activity on third-party sites and apps that use our services; Chrome browsing history synced with your Google Account; Location Information</p>	<p>App Development and Analytics</p>
<p>AdMob</p>	<p>Spoken Language; Frequent Contacts; Ads You'll Find Useful; IP Address, Browser/App/Device being used; Personal Information, such as Name, Email Address or Billing Information; Information associated with your Google account such as phone number or name; Terms you search for; Videos you watch; Views and interactions with Ads; Voice and Audio Information; Purchase Activity; Activity on third-party sites and apps that use our services; Chrome browsing history synced with your Google Account; Location Information</p>	<p>Advertising Services</p>
<p>Triton Digital</p>	<p>Contact Information; Customer Records and Preferences, such as correspondence and records of products or services purchased, obtained or considered; General location data; Device, Internet, and usage activity, such as your browsing behaviors online and your interactions with our emails and digital content; Inferences that we develop about you; Sensitive Personal Information like payment information and Triton account username and password</p>	<p>Digital Audio Advertising and Streaming Technology</p>
<p>JacApps</p>	<p>Data shown in the comments form; Visitor's IP Address; Media such as images and embedded location data; Cookies containing user's name, email address and website; Embedded content such as third-party tracking if you have an account.</p>	<p>App Development</p>

We may also share your Personal Information:

- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To evaluate or conduct a merger, divestiture, restructuring, reorganization,

dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Information held by us about our App users or consumers is among the assets transferred.

- To enforce or apply our terms of use found at [no url found] and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Rubber City Radio Group, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

We may disclose aggregated information about our users, and information that does not identify any individual or device, without restriction.

Restrictions on Future Collection and Use

We will not collect additional categories of Personal Information or use the Personal Information we collected for materially different, unrelated, or incompatible purposes without providing you notice.

SMS Messaging

If you provide us with a phone number capable of receiving SMS messages, we will send you SMS messages only with your consent. We will only utilize an automatic telephone dialing system (“**ATDS**”) as defined in the Telephone Consumer Protection Act (“**TCPA**”) with your express prior written consent, as provided in TCPA. We securely store your phone information and will not share your SMS consent, or any third party.

Your Personal Information Rights

Your Personal Information Use Choices

We strive to provide you with choices regarding the Personal Information you provide to us. This section describes mechanisms we provide for you to control certain uses and disclosures of over your information.

Tracking Technologies. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies or block the use of other tracking technologies, some parts of the App may then be inaccessible or not function properly.

Promotion by the Company. If you do not want us to use your email address or other contact information to promote our own or third parties’ products or services, you can opt-out by sending us an email stating your request to legal@rcrg.net.

Disclosure of Your Information for Third-Party Advertising and Marketing. If you do not want us to share your personal information with unaffiliated or non-agent third parties for advertising and marketing purposes, you can opt-out by sending us an email stating your request to legal@rcrg.net.

We do not control third parties’ collection or use of your information to serve interest-

based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative (“NAI”) on the NAI’s website.

Accessing and Correcting Your Personal Information

You can access, review, and change your Personal Information by logging into the App and visiting your account profile page. You may also send us an email at legal@rcrg.net to request access to, correct, or delete Personal Information that you have provided to us. We cannot delete your Personal Information except by also deleting your user account. We may not accommodate a request to change or delete Personal Information if we believe the change or deletion would violate any law or legal requirement or negatively impact the information’s accuracy.

If you delete your User Contributions from the App, copies of your User Contributions may remain viewable in cached and archived pages or because other App users may have copied or stored them. Our terms of use located at [no url found] govern proper access and use of information provided on the App, including User Contributions.

How We Protect Your Personal Information

We employ physical, procedural, and technological security measures to help protect your information from unauthorized access or disclosure.

We utilize the following third parties for the following purposes:

- Google Analytics: Performance metrics and insights.
- Google Ads: Integrated for advertising purposes.
- Firebase: App development and analytics.
- AdMob: Advertising services.
- Triton Digital: Digital audio advertising and streaming technology.
- JacApps: Mobile development platform.

Each of these third parties have implemented their own security controls to your Personal Information. Below is a summary of key controls implemented by each third party.

Google (Google Analytics, Google Ads, Firebase, AdMob, Android/Play Store)

- Data Encryption: Encrypts data both in transit and at rest to prevent unauthorized access.
- Access Control and Authentication: Uses two-factor authentication and identity management systems.
- Security by Design: Integrates security features into infrastructure and undergoes regular audits.
- Data Collection and Use: Emphasizes transparency and requires privacy policies for data collection.
- User Consent: Requires explicit user consent for certain data processing under GDPR.
- Third-Party Integration: Provides security features for APIs and enforces app

permissions.

- Google Cloud Platform Security: Offers identity and access management, security monitoring, and data loss prevention.
- Compliance with Regulations: Complies with GDPR, CCPA, and HIPAA.
- Secure Development and Vulnerability Management: Encourages secure software development and has a vulnerability disclosure program.
- Data Retention and Access Controls: Specifies data retention policies and provides detailed access controls.
- Incident Response and Security Monitoring: Has a dedicated incident response team and conducts regular security audits.

Apple (iPhone/App Store)

- Data Encryption and Privacy: Uses end-to-end encryption for services like iMessage and FaceTime.
- App Privacy Policy & Data Use: Requires app privacy labels and user consent for tracking.
- Data Minimization & User Control: Limits data collection and provides privacy settings.
- App Tracking Transparency: Requires user consent for tracking and provides transparency.
- Privacy and Data Retention Policies: Retains data as necessary and allows data deletion.
- Secure Development and App Review Process: Enforces app review guidelines and developer security practices.
- Security Features Built into Apple Devices: Includes Face ID, Touch ID, and Secure Enclave.
- Compliance with Global Data Protection Regulations: Complies with GDPR, CCPA, and HIPAA.

Triton

- Data Security Practices: Uses encryption protocols and strict access controls.
- Data Retention and Disposal: Retains data as needed and securely deletes it when no longer required.
- Privacy Policies and Compliance: Adheres to GDPR and CCPA, and provides user rights.
- Third-Party Services: Works with third-party providers under data processing agreements.
- Security Audits and Incident Response: Conducts regular audits and has an incident response plan.
- User Control and Transparency: Provides access and control over data and opt-out mechanisms.
- Technical and Procedural Measures: Employs firewalls, intrusion detection systems, and regular security updates.

JacApps

- **Data Encryption:** Implements SSL/TLS and end-to-end encryption.
- **Access Controls:** Uses authentication mechanisms and role-based access control.
- **Privacy and Data Collection:** Adheres to privacy policies and complies with GDPR and CCPA.
- **Data Retention:** Ensures data is stored only as long as necessary and allows data deletion.
- **Third-Party Services and SDKs:** Ensures third-party services comply with privacy standards.
- **User Control and Permissions:** Provides app permissions and opt-out features.
- **Security Monitoring and Incident Response:** Conducts regular security audits and has an incident response plan.
- **Developer and Staff Training:** Ensures secure coding practices and ongoing education.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our App, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

We urge you to be careful about giving out information in public areas of the App like message boards. The information you share in public areas may be viewed by any user of the App.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your Personal Information, we cannot guarantee the security of your Personal Information transmitted to our App. Any transmission of Personal Information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the App.

Governing Law

Our App is controlled and operated by Rubber City Radio Group. We provide our App for use only by persons located in the United States. We make no claims that the App or any of its content is accessible or appropriate outside of the United States. Access to the App may not be legal by certain persons or in certain countries. If you access the App from outside the United States, you do so on your own initiative and are responsible for compliance with local laws. By choosing to visit our App or provide your personal information to us, you agree that any dispute over privacy or the terms contained in our Privacy Policy will be governed in accordance with the governing dispute resolution and arbitration provisions in our terms of use found at [no url found].

Changes to Our Privacy Policy

We reserve the right to amend our Privacy Policy at our discretion and at any time. It is our policy to post any changes we make to our Privacy Policy on this page. If we make material changes to how we treat our users' Personal Information, we will notify you by

email to the primary email address specified in your account and through a notice on the App home page. The date the Privacy Policy was last revised is identified at the top of the page. When we make changes to our Privacy Policy, we will post the updated notice on the App and update the notice's effective date. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our App and our Privacy Policy to check for any changes. Your continued use of our App following the posting of changes constitutes your acceptance of such changes.

Contact Information

If you have any questions or comments about this notice, the ways in which collects and uses your information described here and in the Privacy Policy, your choices and rights regarding such use, or wish to exercise your rights, please do not hesitate to contact us by:

- Emailing us at legal@rcrg.net
- Mailing us at Rubber City Radio Group, ATTN: Privacy Request, 1795 West Market Street, Akron, OH 44313